

Complaints

#	How	Date	Day	Time (Z)	Name	Address	Issue
1	P	21-Jul-13	Sunday	16:38	Mrs M	City Way	Bad language complaining about the airport. Will be opposing planning permission
2	P	21-Aug-13	Wednesday	17:15	Mrs E	Holcombe Road	Autogyros keep going over house, lived there for 7 years
3	P	11-Sep-13	Wednesday		Mrs B	Hurst Hill	Resident 18 years. Small helicopter things making too much noise
4	P	25-Nov-13	Monday	12:30	Mrs M	Tideway	Air ambulance not happy about it trying to land. Explained on a 999 call - Helimed21A
5	P	20-May-14	Tuesday	10:53	Mr A	Wilson Ave	Not happy about the noise all day Saturday its not right. Started again today wants it stopped.
6	P	01-Jun-14	Sunday	11:30	Mr M	Wilson Ave	Asked why we were doing ccts on 02 at the weekend, KC replied due to the wind. No you are not allowed to do ccts at weekend as per CAA. 02 voluntary restriction was removed during 2010 he asked who made the decision KC + informed the RACC, We trialed and had no complaints. Autogyros should not do ccts he stated, he lives in a CAA noise sensitive area (RAItd decision not CAA) stated he will make sure the restrictions on ccts is re-instated when planning permission comes about!
7	P	19-Jun-14	Thursday	12:10	Mr F	Golding Close	Autogyros orbiting over house (doing ccts not orbiting)
8	P	24-Jun-14	Tuesday	13:15	Mr F	Golding Close	Autogyros keep doing ccts etc. KC offered a visit to Airport, not happy
9	P	03-Jul-14	Thursday	11:43	Mr F	Golding Close	Autogyros complaining, approx. 1hr 11ccts
10	e-mail	13-Jul-14	Sunday	20:22	Mr F	Golding Close	Object to cct flying at weekends and Bank Holidays. Impression was that cct flying has increased.
11	e-mail	13-Jul-14	Sunday	18:01	Mr P	Paux Place	Complaining about lifting of cct ban and also objected to the Rochester Airport Master Plan
12	e-mail	14-Jul-14	Monday	17:19	Mr B	City Way	Weekend cct flying, would like a ban in particular gyrocopters.
13	P	18-Jul-14	Friday	13:34	Mr D	Golding Close	Complaining about autogyros, and how loud they are, he did not appreciate that I was on the radio when he called.
14	e-mail	20-Jul-14	Sunday	08:11	Mrs M	Blenheim Ave	Gyrocopters & ccts lived here for 33 years
15	P	26-Jul-14	Saturday	11:35	Mr M	Blenheim Ave	Noise complaint about a helicopter taken off over his house(flightpath 02) when 34 in use. Claimed 98db. KC offered a visit, he used to come up and complain with Russ & Mike Millen. KC highlighted that it was the Police/Network Rail helicopter. He spoke about the lease and the airport getting the fall out for the council.
16	e-mail	27-Jul-14	Sunday	16:55	Mr L	Wilson Ave	Noise complaint about cct m/l, gyros, paragliders (none fly from Rochester.) Weekend & Bank Holiday ban
17	e-mail	28-Jul-14	Monday	18:49	Mr B	Maidstone Road B/B Hill	cct microlight & gyros, (we were on 02 not 34 wouldn't affect.) cct ban on weekend & bank Holidays. Aircraft flying over house under the correct recommended flight path?
18	e-mail	29-Jul-14	Tuesday	11:24	Mr E	Wilson Ave	House price reduction, Noise, Gyros, and increase in noise from aircraft??
19	P	02-Aug-14	Saturday	13:00	Mrs M	Golding Close	Autogyros ccts
20	P	02-Aug-14	Saturday	13:42	Mr M	Blenheim Ave	Autogyros ccts very noisy also went on to say company is not very wealthy and with all the noise claims does not know how we will pay the claims?
21	e-mail	07-Aug-14	Thursday	18:31	Mr C	Mounts Road	Noise on departing aircraft on runway 34 as his wife has a medical problem with noise. Only lived there for 2 years. High number of days this summer with Northerly winds.
22	P	21-Aug-14	Thursday	12:15	Mrs B	City Way	Noise complaint - Autogyro
Total of 15 Households							This is the total for almost 14mth period
Total of 13 Households with similar complaints							Autogyros completing ccts
							Rochester Airport Master Plan
							Weekend and Bank Holiday ban on ccts
							Air-ambulance landing near an incident